

# Overdrive at Oak Park Public Library

## Frequently Asked Questions

### Where can I access Overdrive?

Overdrive is a service provided at <http://tln.lib.overdrive.com> or through Oak Park Public Library's website, furnished by tax payer dollars provided by our recently passed millage.

### What materials are available on Overdrive?

Overdrive provides audio books, select music and Adobe digital ebooks.

### On what devices does Overdrive work?

Overdrive works on the Amazon Kindle, Android, Blackberry and Windows phones, Apple products, such as iPods and iPads, home computers, and the Barnes and Noble Nook. A full list of devices is available at <http://www.overdrive.com/resources/drc>.

### Do I need special software to access Overdrive?

In order to use Overdrive, simply download the free Overdrive Media Console at <http://www.overdrive.com/software/omc> for your home computer or search the application store on your phone for the free Overdrive app.

### What do I need to access Overdrive?

You need an Oak Park Public Library card. Patrons who use Oak Park Public Library, but who are not Oak Park residents, such as Detroit residents, are not able to use Overdrive.

### What is my PIN number?

For most patrons, the automatically assigned PIN is 1234. If your card was activated before January 1, 2007, your pin will be CHANGEME. If you would like to change your PIN, you may do so on our online catalog at <http://catalog.tln.lib.mi.us> under the tab "My Account".

### What should I do if I am asked for Adobe login information?

In order to read ebooks available, one must create an Adobe account. You can do this for free on Adobe's website at <https://www.adobe.com/cfusion/membership>, by clicking on the button "Create an Adobe Account".

### What if a file does not work?

Ensure that you download the correct format for your device. A common mistake is to download .wma audio books for iPods. iPods only play .mp3 files.

**What if I still have more questions?**

Contact us at the Oak Park Public Library by phone at 248-691-7480, come in with your device, or send the reference librarian a question via chat on our website at

<http://www.ci.oak-park.mi.us/library>.